



TEDDY BEAR HIGH TEA FAQ

AGE REQUIREMENTS - What age is this event for? Ages 5-10 years old and their teddy bear companions! Children will be sitting at the table with other children for the high tea experience. Younger siblings can meet and greet the giant bears in the mall from 1:00-1:45pm.

ARRIVAL TIME - What time should we arrive? Please arrive at 1:50pm. High tea runs 2:00-3:00pm on Thursday 2nd October.

BEHAVIOUR EXPECTATIONS - What behaviour is expected? We ask that children use their best high tea manners and remain seated when required. Parents are responsible for supervising their children at all times.

BOOKING - Do I need to book in advance? Yes! This is a limited-seat event, so you must purchase tickets through Humanitix. Don't leave it too late – teddy bears don't like disappointment!

DIETARY REQUIREMENTS - Can you cater to dietary requirements? We can only cater for gluten-free and dairy-free options. Please let us know when booking.

DRESS CODE - What should we wear? Dress up in your finest! Think fancy dress-up clothes for both child and teddy. The more creative and elegant, the better your chances in our Best Dressed competition!

Examples for children: Pretty dresses, skirts with nice tops, hair accessories, hats, headbands, button-up shirts, bow ties or ties, dress pants, vests or blazers, dress shoes

For teddies: Bow ties, ribbons, tiny hats, doll clothes, or any cute accessories you have at home!

EVENT CHARGE - Why is there a charge for this event? With limited seating available, the small ticket fee helps ensure committed attendance so every child who wants to participate gets the chance. Plus, all proceeds excl GST are donated to Love in Action, making your participation support a great local cause!

FAMILY ATTENDANCE - Can parents and younger siblings stay? Due to limited seating for this exclusive event, we can only accommodate children aged 5-10 at the tea table. However, parents need to stay in rAKa's Cafe! If you have younger children, they can meet our Giant Teddy Bears from 1pm and enjoy a baby chino at rAKa's Cafe while the older siblings attend the High Tea.

GIANT TEDDY BEARS - What if my child feels nervous around them? Our Giant Teddies are super gentle and friendly! They'll be in the centre from 1pm, so you can meet them together before the High Tea begins. If your child feels a bit overwhelmed during the event, our staff will make sure they feel comfortable and can still enjoy their special afternoon.

LIMITED SEATS - Are seats limited? Yes! We only have 1 session for the High Tea event, so book early to avoid disappointment.

LUNCH - Should my child eat lunch beforehand? Yes, please! This is a small afternoon tea with special treats like macarons and drinks, not a full meal. Make sure your child has had lunch before attending so they can properly enjoy the delicate high tea experience without being too hungry.

PHOTOGRAPHY - Can I take photos during the event? Absolutely! We encourage you to capture these precious memories of your own child and their teddy bear. For privacy reasons, please only photograph your own child and be mindful not to include other children in your photos. This helps us respect all families' privacy preferences. We may share photos from the event on our social media. We respect the privacy of children - please let us know if you prefer your child not to be photographed.

PRINTING TICKETS - Do I need to print my ticket? No, so long as you can show the QR code on your phone we can scan it.

PRIZES - What prizes will be awarded? We have multiple prizes to give away! There will be prizes for:

- Best Dressed Teddy Bear
- Best Dressed Teddy Bear and His Owner Boy
- Best Dressed Teddy Bear and Her Owner Girl
- Most Creative Teddy Bear Outfit
- Best High Tea Manners

REFUNDS - What if we can't make it after booking? Please let us know as soon as possible so we can offer the spot to another teddy bear family. Since proceeds go to charity, refunds aren't available. You can pass the ticket onto someone else so long as we are notified.

TEDDY BEARS - Can I bring more than one teddy bear? Of course! Your child can bring their whole teddy family, but remember they'll need to choose their best-dressed bear for the competition.

TICKETS - How do I book? Purchase through Humanitix!

WEEKDAY EVENT - Why is it on a weekday and not weekend? Weekends are prime trading times for rAKa's Cafe, so we've scheduled this on a weekday to not disrupt their usual trade.

WHAT'S INCLUDED - What's included in the \$10 ticket? Proper high tea with macarons, sausage roll/pie, mini ribbon sandwiches, mini cupcakes, fruit skewers with marshmallows, plus choice of milkshake, hot chocolate, or juice box. Also includes giant bear entertainment and multiple prizes!